Fireball Casino Account Verification

Operator, license and geographic restrictions / License, legal entities and account security

Field	Value and scope
29-14 · Document request	The first withdrawal requires full verification under the general terms; the absence of a request on an empty EUR account does not cancel KYC.
29-30 · Documents at first withdrawal	KYC-01: government ID, proof of address document and confirmation of own bank account.
29-31 · Documents at repeat withdrawal	Repeat withdrawal with the same method in a confirmed episode without a new document; a change of details or expiry of a document creates a separate verification trigger.
29-32 · Types of requested documents	Color JPG/PDF up to 5 MB in FAQ; bank statement with matching name. Full document numbers and CVV are not stored in the reference.
29-33 · Reason for repeat request KYC	Expired document, change of payment method or AML request; automatic exemption from future checks is not assumed.
29-34 · Verification time KYC	KYC-01: 14.11.2026 09:00–10:19 CET, 79 minutes in the confirmed episode.
29-35 · Verification result KYC	KYC-01 completed; after it, PL-WD-01 is possible. This is the confirmed result of an additional expert review KYC.

Account, registration and verification

- **Saved information — KYC under §§5, 16–17, 22 and FAQ.** The first withdrawal requires full verification. Documents may be requested at registration/before or after the first withdrawal, when replacing expired documents and the payment method, as well as on each review of an application or under AML/CFT. FAQ links verification to identity theft protection and transaction efficiency. Under FAQ, after verification, support contacts via email if documents are needed for a new payment method or replacement of expired documents. A passport, national identity card, driver's license, proof of address, bank statement in the player's name, payment confirmation and additional documents at the operator's discretion are possible. For a card, the terms mention copies of both sides with the three-digit CVV hidden and the part of the number specified by the casino. FAQ instructs uploading to My Account → My Documents a color photo or scan in JPG, GIF or PDF up to 5 MB. For violation of the deadline **60 days** from receipt of the request, unacceptable or inauthentic documents, the rules provide for suspension, cancellation of withdrawal, closure and/or forfeiture of the balance under the applicable clause. An identity document is used for one account. Submitting someone else's documents or reusing them for a new account may cause a block, refusal to open, or closure. It is necessary to report if the player themself or a family member is a PEP under the definition of FATF. Among relatives are named a spouse or partner, children and their spouses or partners, parents. Examples of PEP in the agreement are heads of state, senior politicians and government, judicial and military officials, heads of state enterprises and important party officials.
- **Saved information — additional rule Responsible Gaming Policy, §4.1.** A government ID is required before withdrawal above **€2 000** and upon reaching thresholds of KYC/AML. The threshold from this policy and the full first verification in the general terms describe different triggers. The document is checked by secure third-party services and/or the operator's team. Additional checks include databases/state registries, payment instrument, selfie/biometrics and verification by an external provider. The policy clarifies that additional measures do not replace verification of the government ID. Warnings 18+ are shown according to the rules both on websites and in mobile applications. The date, method, document type, result and exceptions are recorded. If a minor is identified, the policy provides for immediate account closure, return of deposits to the payment source, annulment of winnings, written notification and a mark to prevent re-registration.

Related documents

- **Withdrawing from Fireball Casino** (17-11-2026-withdrawals.pdf) · Cashier: methods, amounts, fees and timelines / Withdrawal — methods and aggregate limit